

## **Code of Conduct**

- It is the responsibility of all Members and Guests who use Bergen County Pickleball Club to ensure they are aware of and comply with current Club Policies & Protocols.
- Adult Members and Guests are responsible for the conduct of their children while using the facilities.
- Members and Guests must respect the rights and dignity of all other participants and visitors at the Club.
- Proper etiquette and language are to be observed at all times.
- Members and Guests are not allowed to smoke, vape, or consume drugs on the premises.
- Abuse, harassment or bullying will not be tolerated. "Abuse" and harassment" mean physical or verbal mistreatment, including assault, threats, intimidation, slurs and cursing. Abusive, coarse, harassing, or discriminatory language which creates a hostile environment will not be tolerated. This includes, but is not limited to, sexual and verbal abuse.

***Bergen County Pickleball Club management reserves the right to refuse or revoke privileges to anyone who violates this Code of Conduct. Violators may be asked to leave without refund and may be banned from future activity on Club premises.***

**MOST IMPORTANTLY-REMEMBER... EVERYONE IS HERE TO ENJOY  
THEMSELVES!**

## **Club Policies & Protocols**

### **Private Court Use – Number of Players and Adding Players to Reservation**

A maximum of Four players (including you) are allowed for a private court rental. Please make sure to select from the player list the names of every player who will join you on your court rental. It slows down registration significantly when this is not done prior to arriving at the Club. Thank you!

### **Attire**

Court shoes with non-marking soles are required. Clothing with offensive illustrations or language are not permitted. Otherwise, you have discretion on your athletic wear (though BCPC spirit wear is highly encouraged!)

### **Youth Policy**

Children under 18 must be accompanied by a parent or responsible adult at all times.  
(This requirement is waived for youths attended a scheduled youth camp.)

### **Cancellation Policy**

Cancellations made more than forty-eight (48) hours prior to the scheduled reservation will be issued as club credit ONLY. No credit card refunds will be provided. Cancellations made within forty-eight (48) hours of the scheduled reservation or event are non-refundable.

### **Non-Transferrable**

Membership privileges cannot be transferred. Unauthorized use of a Membership by a person other than the original registered Member may result in termination of the Membership.